



RURAL NORTH VACAVILLE WATER DISTRICT

Gordon Stankowski
General Manager

September 2014 Newsletter

New Operator: We are pleased to announce that Solano Irrigation District (SID) is the new operator of our facilities. We thank California Water Service Company for the 10-plus years of service to the District. SID will perform maintenance of district facilities and repair of system leaks.

Water Conservation: The District's Resolution # 2014-23, posted on the District website, requires our customers to comply with recent new mandatory water conservation requirements from the State Water Resources Control Board. District customers are to "limit outdoor irrigation of ornamental landscapes or turf ... to no more than two days a week". Your monthly billing now shows your monthly consumption over the past year, so that you can monitor your own use. District wells are 1400 feet deep and at this time the aquifer ground water elevation remains essentially unchanged from that of prior years.

Well #2: The District is requesting proposals for an Arsenic Treatment Facility, in order to reduce arsenic levels below the State mandated 5 parts per billion, (ppb) for Well #2. We currently use Well #1, which meets the state requirements for arsenic content. Treatment will allow the district to have a fully functional back up well #2, in accordance with the original design standards for the system. This will help ensure reliable water delivery. At the time of construction the two District wells met the minimum arsenic concentration levels. Subsequently state and federal regulations changed from an allowable 50 ppb to the current 10 ppb limit. It is expected that future state requirements could be a limit of 5 ppb. Well #2 has not been used for many years because the average water arsenic reading is about 15 ppb. Arsenic treatment is in the best interest of the District to supply quality water. The Consumer Confidence Report, CCR, is posted on our website and contains information on water quality.

Rate Study: A rate study will be done early in 2015 to assist the Board in developing a 5 year plan. Revenues must be balanced with operating expenses, while maintaining adequate reserves. The District Board and General Manager will be better able to evaluate capital expenses with a comprehensive asset management plan.

Communication: Customer records are being updated. To include current home and cell phone numbers and an email of each of our customers. Please call Brenda Kane, 707 689-7971, or email her at BKRNVWD@aol.com to update your contact info. Future newsletters can then be sent by email, if preferred, rather than postal mail as a means of communication.

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Volunteers: We are looking for customers who would be willing to work on a committee for special projects or special District events. If interested, please contact the General Manager.

Monthly Billings and Payment: We now offer paperless billing each month which allows us to send your bill on the first of the month by email rather than postal service. This makes our billing operation more efficient and is an effective solution for reducing operating costs. We accept monthly payments by check, auto payments performed by our bookkeeper on the 20th of each month from your bank account or credit card, bill pay from your bank, and credit card payments done on the website portal. Please contact Brenda Kane by phone or email if you would like to use one of these services.

Water Rights Buy/Sell: We have recently improved our website so that existing customers looking to sell a water right and buyers looking to purchase a water right can contact each other. Some customers have considered selling a water right but do not want to list their contact info on the website. These customers can now contact interested buyers directly. The District, when requested, can facilitate and assist the buyer or seller in their understanding of the variable market price of a water right purchase or sale. The District will assist buyers and sellers in preparing the required Water Right Transfer Agreement for Board approval of such a transaction.

Backflow Testing: Testing of every backflow assembly was recently completed by Trites Backflow Services, Rick Trites, during July and August. The backflow preventer is located under the green freeze protection bag. This annual testing is required by the state to ensure the backflow devices work properly to prevent the possibility of contaminants entering the water supply. The annual customer charge of \$40 is applied to your September monthly billing. Customers connected to the system who do not use water are also required to have their backflow assembly tested.

Website: We encourage all customers to visit our website for information on the District.

Contact Information:

- District Website, www.RNVWD.com
- General Manager, GM, Gordon Stankowski, 707-447-8420, RNVWDGM@gmail.com,
- Billing Dept., BK Bookkeeping, Brenda Kane, 707-689-7971, BKRNVWD@aol.com
- Solano Irrigation District, SID, 707-448-6847,
- Water Leaks and Urgent issues 24/7; 707-448-6847. For other emergencies call 911.
- District Board Meetings are held at the Fire Station #67, 4135 Cantelow Road, at 7 pm on the second Tuesday of every month.